

FAIRWAY

FURNITURE



PRESERVE YOUR

CARPETS

...looking after your investment

Enjoy 5 years peace of mind with Fairway Furniture's Staingard protection

Carpet is a natural choice for any home. In any colour or pattern, it gives warmth and comfort to a room.

Once you've made the decision to enjoy all the qualities of carpet, you need to be sure that your investment is protected against everyday spills.

STAINGARD CARPET PROTECTION PROGRAMME

Give yourself the peace of mind that, if you accidentally spill something on your carpet and you can't remove the stain yourself, one of our national team of professional carpet cleaners will come to your home and attempt to remove the stain for you. What's more - if the spill can't be cleaned, we'll replace your carpet.

FULL TERMS AND CONDITIONS AVAILABLE.

STAINGARD CARPET PROTECTOR

A highly advanced formula which is applied to your new carpet, it works by locking onto each carpet fibre to create an invisible, durable shield providing superb resistance to oil and water based spills and also wide ranging anti-bacterial and anti-microbial properties. This means stains caused by food and drink spills can be easily removed by simple methods even when dried in. The Staingard Protection Programme gives you peace of mind that your investment is protected and backed by Staingard, one of the UK's leading provider of carpet protection schemes.



we ♥ helping you care for your carpets

in association with

staingardTM

Benefits of the **staingard**[™] protection programme

- ✓ 5 years protection
- ✓ Access to a dedicated telephone Claim Line open 24 hours a day
- ✓ Replacements provided at the original value
- ✓ Access to a nation wide network of professional technicians
- ✓ No excess charge

Summary of the stain protection provided

(Staining means unintended and unexpected damage caused by a sudden and unforeseen event)

STAINS

- | | | |
|---------------|--------------|---|
| ✓ Acid | ✓ Corrosives | ✓ Human & animal bodily fluids |
| ✓ Cosmetics | ✓ Paints | ✓ Dyes & dye transfer from newspaper print or clothing, including Denim |
| ✓ Shoe Polish | ✓ Superglue | ✓ All foods & drinks |
| ✓ Ink | ✓ Coffee | |
| ✓ Bleaches | ✓ Ketchup | |
| ✓ Caustics | ✓ Cola | |



Summary of staingard™ exclusions

EXCLUSIONS

- X Commercial use
- X Deliberate staining
- X Abuse or neglect
- X Removal of odours
- X Wear and tear
- X Fading
- X Accumulated multiple stains and anything that happens gradually including dye transfer

This is a summary of exclusions only. Please refer to your certificate of cover for full terms and conditions.

ABOUT YOUR CARE PLAN

Your Care Plan begins on the date your carpet is fitted and subject to the terms and conditions will continue for 5 years.

Your Care Plan has been arranged by Staingard Warranty Group (a trading name of Homeserve Furniture Repairs Limited). For details of your insurer, please see the Terms and Conditions on your certificate of insurance that will be provided to you following delivery, a copy of which can be obtained from your sales consultant.

Homeserve Furniture Repairs Limited will administer your Care Plan, and is authorised and regulated by the Financial Conduct Authority (FCA Number 502001). This can be checked on the Financial Services Register by visiting the FCA's website at www.fca.org.uk



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